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**PANELLIST PROFILE**

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**CARLENE JANUARY-WRIGHT**

**Qualifications:** LLB (Wits)

**Profession:** Chief Relations Officer at Tokiso / Admitted Attorney

**City:** Johannesburg

**Accreditation:** Tokiso Panellist  
Legal Practice Council (Non-Practicing Attorney)  
Centre for Effective Dispute Resolution (CEDR) mediator

**Appointed to Tokiso panel:** 2018

**Panels:**

- Commercial: Mediations
- Employment: Mediations, Hearings, Investigations and Arbitrations
- Training

**Profile:**

Carlene January-Wright is an admitted attorney since 2013 and an internationally accredited mediator. Before joining Tokiso, she worked as an attorney for a medium-sized law firm and thereafter in a large insurance company in their legal department. She managed the ADR portfolio in that insurance firm, which included managing multiparty agreements and the resolution of related disputes. Carlene was the previous chairperson of the Transformation Committee at the insurance company and the chairperson of the Environmental Monitoring Committee at Medupi Power Station from 2020 to 2022.

Carlene has a special interest in facilitation and mediation in multi-party stakeholder environments. She also chairs disciplinary enquiries, grievance hearings, performance hearings, and appeal hearings. She has conducted independent investigations, and verification and election processes. Carlene has experience training in disciplinary procedures and facilitating workshops on sexual harassment and discrimination. She has sat on a governing body of a public school.

Carlene is a member of the Law Society of the Northern Provinces and previously a member and deputy Treasurer for NADEL (National Association of Democratic Lawyers), Johannesburg Branch.

**Recent processes:**

- Investigation into alleged sexual harassment at an executive level at a state-owned enterprise.
- Training at a statutory body on preparing and presenting for arbitration.
- Facilitation of a sexual harassment workshop at a private organisation in the food industry.
- Disciplinary hearing in the insurance industry into allegations of fraud and destruction of records.
- Investigation into alleged sexual harassment at an executive level in the motor industry.
- Facilitation of a multiparty political engagement.
- Incapacity poor performance hearing in the banking industry.
- Disciplinary hearing for a non-profit organisation concerning allegations of sexual harassment.
- Hearing in a statutory body into allegations of statutory non-compliance.
- Poor performance incapacity enquiry in the food and beverage industry.
- Relationship-building initiative in the financial services industry.
- Mediation at a private school concerning allegations of bullying and mistreatment.
- Facilitated a multi-party stakeholder community meeting concerning environmental issues.



**To book Carlene for your case, log in to [www.tokiso.com](http://www.tokiso.com) or contact Tokiso at [info@tokiso.com](mailto:info@tokiso.com) or 011 853 6300.**

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